



Beaconside Primary & Nursery School

Tuesday 6th January 2025

Dear Parents and Carers

I am writing to provide you with an important update regarding our school's management information system.

We wanted to inform you that **Scholar Pack**, our current school information platform, will be discontinued in February. We will be transitioning to a new system called **Arbor**, which is actually the product of Scholar Pack's parent company.

Key points for your information:

- The new Arbor system will include a new mobile app
- We will contact you directly with comprehensive details about the new system once it is fully operational
- Scholar Pack support is gradually winding down, which means technical issues may not be immediately resolved
- The current app, text messages, and email communications will continue until the switchover date which is currently 5th February

Please be assured that:

- All letters and communications will be saved to our school website in case of any issues
- Our main school email address and inbox will remain completely unaffected by this transition

We appreciate your patience and understanding during this technological transition. We are committed to ensuring a smooth changeover that minimises any potential disruption to our communication channels.

If you have any immediate questions, please do not hesitate to contact the school office.

Yours Sincerely

Mrs Hadley

Hazel Road • Rubery
Birmingham • B45 9DX
Tel : 0121 453 3801
office@beaconside.worcs.sch.uk
Headteacher: Mrs Lorraine Hadley

